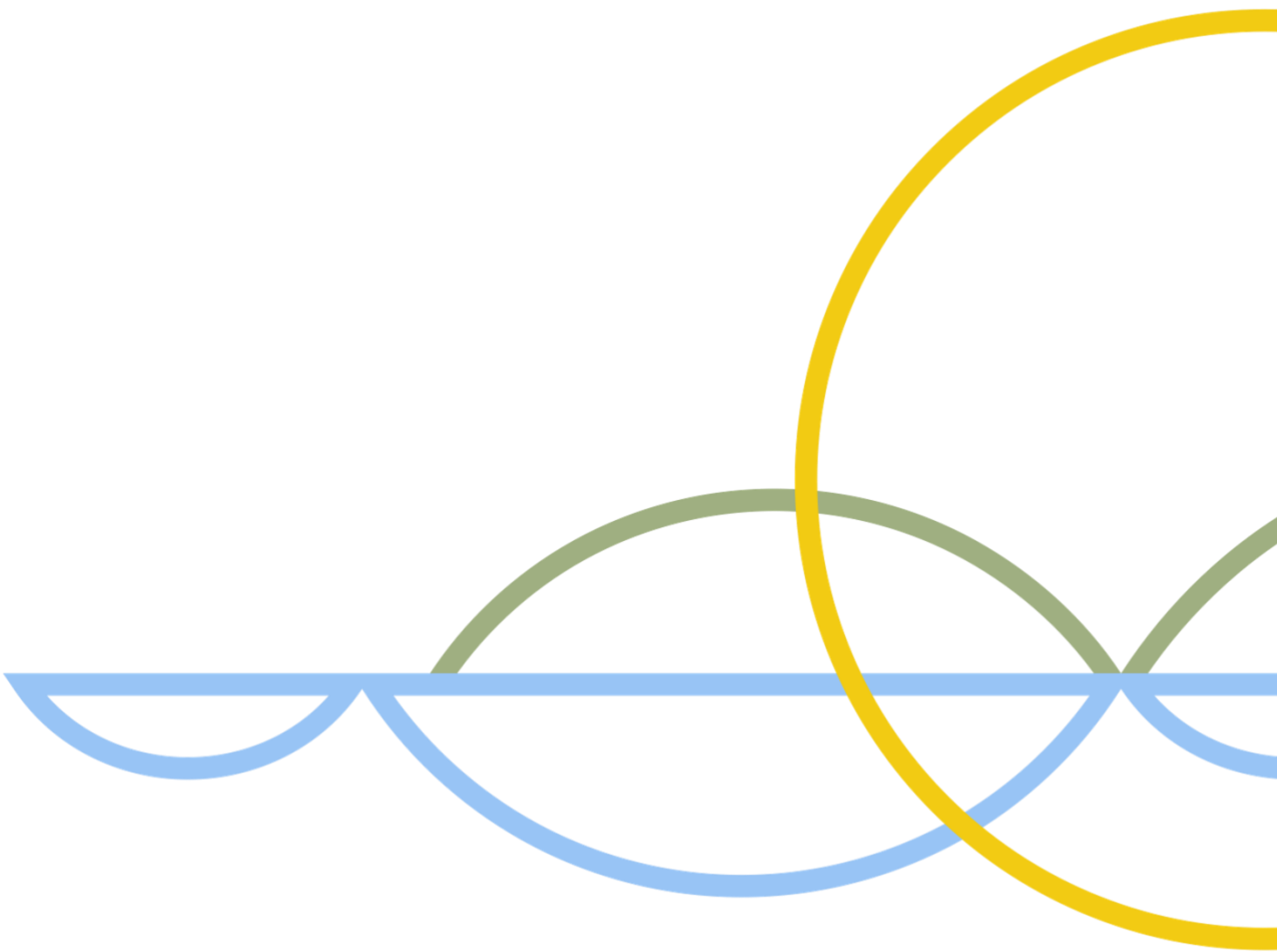


Tiaki Wai Pricing Policy



Document control

Version	Version date	Changes	SME	Approver
1	1 July 2026			Tiaki Wai Board

Review information

Latest review date	1 July 2026
Next review date	1 July 2027
Review cycle	Annually
Owner	Tiaki Wai Board

Tiaki Wai disclaimer

This material is provided on a good faith basis to advance the principal objectives of Tiaki Wai. Every effort has been made to ensure that the information contained is accurate as at the date of preparation. To the greatest extent allowed by law, Tiaki Wai is not responsible for any loss that arises from the use of this material by any party. Tiaki Wai makes no guarantees regarding the content or accuracy of information contained herein.

Tiaki Wai Copyright

Tiaki Wai permits the use, copying and repackaging of this material (or part thereof) provided: (a) Tiaki Wai is acknowledged as the owner of this material (or part thereof) in any subsequent works; and (b) any works created by using, copying or repackaging this material (or part thereof) is subject to this same condition; and (c) any works created by using, copying or repackaging this material (or part thereof) are not used or sold for profit. All other rights reserved.

Contents

1	Introduction.....	4
1.1	Charging basis.....	4
1.2	Pricing overview.....	4
1.3	Pricing mechanisms and differentials.....	5
1.4	Types of charges for each water activity.....	7
1.4.1	Drinking water supply	7
1.4.2	Wastewater charges	7
1.4.3	Stormwater charges.....	8
1.4.4	Other water services charges	8
1.5	General definitions	9
2	Charging mechanisms for 2026-2027 financial year	10
2.1	For customers within the Wellington City Council boundary:.....	10
2.1.1	Definitions.....	10
2.1.2	Charges for water supply	10
2.1.3	Charges for wastewater services.....	11
2.1.4	Charges for stormwater services	11
2.1.5	Differential charging.....	12
2.2	For customers within the Hutt City Council boundary:.....	12
2.2.1	Definitions.....	12
2.2.2	Charges for Water Supply	13
2.2.3	Charges for wastewater services.....	13
2.2.4	Charges for stormwater services	14
2.3	For customers within the Porirua City Council boundary:.....	15
2.3.1	Definitions.....	15
2.3.2	Charges for water supply	15
2.3.3	Charges for wastewater services.....	16
2.3.4	Charges for stormwater services	16
2.4	For customers within the Upper Hutt City Council boundary:.....	17
2.4.1	Definitions.....	17
2.4.2	Charges for water supply services.....	18
2.4.3	Charges for wastewater services.....	19
2.4.4	Charges for stormwater services	19

3 Fees and charges schedule20

3.1 General Charges..... 20

3.1.1 2026-2027 Charges summary – Properties/customers within the Wellington City Council boundary:..... 21

3.1.2 2026-2027 Charges summary – Properties/customers within the Hutt City Council boundary:.....22

3.1.3 2026-2027 Charges summary – Properties/customers within the Porirua City Council boundary:.....23

3.1.4 2026-2027 Charges summary – Properties/customers within the Upper Hutt City Council boundary:..... 24

3.2 Trade waste charges25

3.2.1 Trade waste consent fees.....25

3.2.2 Volumetric trade waste charges 26

3.3 Connection and other service charges 26

1 Introduction

1.1 Charging basis

The Tiaki Wai Pricing Policy (the Policy) is guided by the organisation's Financial Strategy and the statutory requirements of the Local Government (Water Services) Act 2025. An abridged version of the Financial Strategy is incorporated in section 7 of the Tiaki Wai Water Services Strategy 2026/27.

From 1 July 2026, three forms of water services charges will set by, and collected for, Tiaki Wai. These are:

- **Charges set to cover the cost of general water services provision** – these charges are set by Tiaki Wai annually for each of drinking water supply, wastewater and stormwater services and are stated within this policy as either an annual fixed charge, a charge per dollar of property capital value, or for water charged by a meter, as a dollar amount per cubic metre of water used. Further information on payment terms and conditions can be found in the Tiaki Wai Debtors Management, Hardship & Waivers Policy.
- **Charges governed by bylaws of the shareholding Councils of Tiaki Wai** – Tiaki Wai is delegated to administer and set these charges, noting that in some cases shareholding Councils will issue the invoice on behalf of Tiaki Wai. This includes:
 - volumetric charges for those water customers with a water meter installed – these charges contribute to the cost of general water service provision. For the purposes of this policy these charges are included alongside the general charges outlined above.
 - connection charges, including charges for connecting to the water supply, wastewater, and stormwater networks.
- **Fees & charges for specific services applied to individual customers** – miscellaneous charges, including time incurred by Tiaki Wai staff relating to consent applications, inspections, and other services.

1.2 Pricing overview

The long-term goal for Tiaki Wai is to ensure that charges for water services are consistent for similar properties that utilise comparable services, regardless of their geographical location across the service area. This goal seeks to promote fairness and equity in the allocation of water service charges across the service area.

In accordance with legislative requirements, Tiaki Wai will transition away from calculating charges based on the capital value of properties. This means that instead of some drinking water, wastewater and stormwater charges being based on the rateable value of a property, charges will be determined by the nature and extent of water services provided to consumers.

The transition away from property-based charging will commence in the 2026-27 year. This will start with the introduction of small, fixed charges to pay for water services where a shareholding Council has previously only used capital value to calculate the water, wastewater or stormwater rates payable for a property, with a reduction in the proportion charged on a capital value basis. The use of fixed charges will increase further from 2027-28. Further details about the process

and the timeline for the required transition will be developed and shared with stakeholders and the public. Further engagement will be conducted by Tiaki Wai as part of its development of the next Water Services Strategy, in the first part of 2027.

For the 2026-27 financial year, Tiaki Wai will generally follow the water pricing policy and mechanisms currently used by Wellington City Council, Hutt City Council, Porirua City Council and Upper Hutt City Council, being those that relate to the collection of rates for drinking water, wastewater, and stormwater services. The mechanisms used by Tiaki Wai are generally consistent with the respective councils' 2025-26 Annual Plans, with only minor exceptions as outlined in section 2 of this document.

What this means for 2026-27 is that there will be differences across council boundaries in terms of how charges are set and the amount of the charges applied for each water service, due to the funding and rating policy approaches adopted by each shareholding Council prior to transferring water services to Tiaki Wai.

This approach is intended to minimise any significant changes in water-related charges and costs, compared to what would have applied to individual customers for 2026-27 if rates had been set by each shareholding Council. However, there have been some changes, to ensure that Tiaki Wai meets the legislative requirements to begin the transition away from relying on a property value basis.

The mechanisms used to calculate charges that will apply within each Council boundary are detailed in section 2, and the pricing that will apply for 2026-27 is set out in the fees and charges schedules in section 3.

1.3 Pricing mechanisms and differentials

As Tiaki Wai will generally follow existing rating mechanisms for its 2026-27 charges, there will be differences across Council boundaries, both in terms of the mechanism used to calculate charges and value of charges applied. The most significant difference is that some service charges will be based on fixed charges, where properties (or separately used or inhabited parts of a property) will pay the same irrespective of their value. For others, the same service will be charged based on a rate per dollar of capital value, meaning properties with higher capital values pay more than lower value properties.

Where water services charges are based on an amount per dollar of rateable capital value, charges may also vary between residential properties, properties used for community purposes and properties used for commercial or business purposes within a Council area.

Where Councils previously applied remissions of rates for water services for some not-for-profit organisations prescribed under their Remissions Policy, Tiaki Wai will use a similar methodology to provide a reduction in rates payable by these organisations for 2026/27 but will do so via a differentiated pricing mechanism rather than a remission. The differentiated charges that apply within each Council area are summarised in section 2 of this policy.

Properties classified as non-rateable or 50% non-rateable under the Local Government Rating Act (LGRA) will continue to be charged for drinking water and wastewater, as per the previous rating policies of Councils. For 2026/27, properties that are non-rateable under the LGRA, will not be charged for stormwater and 50% non-rateable properties will be charged 50% of the charge that would otherwise apply, also consistent with the previous application by Councils.

The table below shows the differences in the application of charging mechanisms across the four Council areas.

	Mechanism	Wellington	Hutt	Upper Hutt	Porirua
Water	Charge per \$ of Capital Value	✓		✓	
	Fixed charge by property or connection	✓	✓		✓
	Fixed charge by SUIP		✓	✓	✓
	Volumetric charging (mainly commercial)	✓	✓	✓	✓
Wastewater	Charge per \$ of Capital Value	✓			
	Fixed charge by property	✓			✓
	Fixed charge by SUIP		✓		
	Fixed charge per pan/wc (Res = 1)^		✓	✓	✓
Stormwater	Charge per \$ of Capital Value within the stormwater service zone	✓	✓	✓	✓
	Fixed charge by property	✓		✓	
	Fixed charge by SUIP		✓		✓

^for properties in the commercial categories within the Hutt City Council area, an additional 50% is applied to the fixed charge per pan/water closet (WC) for the second and each subsequent WC or urinal connected to the wastewater system from each property.

1.4 Types of charges for each water activity

1.4.1 Drinking water supply

Volumetric charging will be used for customers that have a water meter installed. The charge per cubic metre of water will differ across Council boundaries, which reflects the allocation of water supply costs to water meter customers in the 2025-2026 rating policies.

For customers without a water meter, charges will be based on:

- For customers in Wellington City – a combination of a fixed charge per property and a charge per dollar of rateable capital value.
- For customers in Hutt City and Porirua City – a fixed charge per separately used or inhabited part of a property (SUIP), or for specific commercial properties, a fixed charge per property.
- For customers in Upper Hutt City – a fixed charge per SUIP, and a charge per dollar of capital value. For property owned by the Ministry of Defence – a charge per dollar of capital value equal to the amount that would have been chargeable if the property had been charged based on land value, as per the Council's previous application of legislative requirements. For qualifying properties that are considered 50% non-rateable under Schedule 1 of the LGRA, without a water meter installed, a 30% reduction in the charges that would otherwise apply. Where a charge per dollar of rateable capital value applies, this may vary depending on whether the property is used for residential, community, or commercial/business purposes. Where fixed charges per SUIP apply, properties that are serviceable (within 100m of a water connection) but not yet connected to the network are charged 50% of the fixed charge that applies to connected properties.

1.4.2 Wastewater charges

Wastewater charges will use the following mechanisms and differentials:

- For customers in Wellington City – a charge per dollar of rateable capital value will apply, which will be differentiated based on whether the property is used for residential, community or commercial/business purposes, and a fixed charge per property.
- For customers in Hutt City – a fixed charge per SUIP, plus for properties within commercial categories, an additional charge of 50% (on the fixed charge) applied to the second and each subsequent pan (WC or urinal) connected to the wastewater system from each property, with a maximum of 200 pans charged on a single property. Qualifying community, sporting and other not-for-profit organisations will be charged for a maximum of 2 pans. Specific wastewater charges are applied to schools, linked to water consumption, so that they are charged the equivalent of one pan for each 200m³ of water used, calculated based on metered water consumption in the financial year immediately prior. This is generally consistent with the previous remission policies applied by Hutt City Council.
- For customers in Porirua City – a fixed amount per pan (WC or urinal) for commercial properties, with each residential SUIP receiving a charge equivalent to a single pan/WC charge; or for specific commercial properties a fixed charge per property. Specific differentials apply to qualifying properties used for community, sporting and recreational not-for-profit purposes, whereby a portion of the charge that would otherwise apply is charged. This is generally consistent with the previous remissions policies applied by Porirua City Council.

- For customers in Upper Hutt City – a fixed amount per water closet (WC), with each residential SUIP receiving a single charge. For qualifying properties classified as 50% non-rateable under the LGRA, a 30% reduction in the charges that would otherwise apply, consistent with the previous remissions policy applied by Upper Hutt City Council.

1.4.3 Stormwater charges

The Local Government (Water Services) Act 2025 (LGWSA) requires Tiaki Wai to determine the recoverable cost of stormwater services based on whether a property is located within a stormwater service zone. This is a change from the previous approach, as some Councils set a rate for stormwater services more generally, without reference to specific zones or areas.

For the 2026-27 financial year:

- **Council urban boundaries** (based on zoning) will generally be used as a proxy for identifying stormwater service zones. Where appropriate, specific areas directly serviced with stormwater infrastructure may also be included within a stormwater service zone. This interim measure will enable the continued use of capital value-based charging for stormwater services, with charges differentiated by Council area for the 2026-27 financial year, along with the introduction of a fixed charge to meet legislative transitional requirements.
- **Stormwater charges** will be applied to all properties within identified stormwater service zones only. Rural properties not directly serviced with stormwater infrastructure, and utility rating units that were previously charged for stormwater via the general rate, will no longer be subject to these charges. Properties classified as non-rateable under the LGRA will not be charged for stormwater in the 2026/27 year. 50% non-rateable properties under the LGRA will generally be charged at 50% of the charge that would otherwise apply, consistent with previous application by Councils.
- Tiaki Wai will review the approach to stormwater charges for non-rateable properties and those outside the stormwater service zone for the 2027-28 financial year, with the potential that a fixed charge could be applied to all properties in future years.

Refer to section 2 for details of differentials applying to different property types within each Council area.

1.4.4 Other water services charges

Trade Waste charges are set under Trade Waste Bylaws.

Other charges set under the provisions of Council Water Bylaws are also incorporated into this Policy, as are fees and charges for other specific water related services provided by Tiaki Wai. These are detailed in the Fees and Charges schedule appended to this Policy.

1.5 General definitions

As the pricing mechanisms used by Wellington City Council, Hutt City Council, Porirua City Council and Upper Hutt City Council have been consolidated into a single policy for the 2026-27 financial year, there are some differences between the definitions used. Where this is the case, specific definitions related to each Council area are included in Section 2 of this policy.

For the general purposes of this policy:

- **A property** is defined as a rating unit within the Rating Information Database of either Wellington City Council, Hutt City Council, Porirua City Council or Upper Hutt City Council, correct as at the end of the financial year immediately before the financial year for which the water charges are set.
- **Rateable capital value** is the capital value for a property contained in the Rating Information Database of the relevant Council, correct as at the end of the financial year immediately preceding the financial year for which water charges are set.
- **Funding requirement** is the amount of revenue to meet the requirement set under the Tiaki Wai Financial Strategy within each shareholding Council boundary for each activity.

2 Charging mechanisms for 2026-2027 financial year

2.1 For customers within the Wellington City Council boundary:

2.1.1 Definitions

Differentials – categories of property types that are used to set different charges based on capital value.

For the 2026-27 financial year, Tiaki Wai will rely on the differential categories set by Wellington City Council to calculate capital value-based charges for water supply, wastewater and stormwater charges.

Commercial, Industrial and Business differential category – refers to all properties with a commercial, business, or industrial use as shown in the Wellington City Council Rating Information Database (RID) on 1 July 2026.

Base differential category – refers to all other Wellington City properties not included in the commercial, industrial, or business differential, but excluding properties included in the rural differential or the utilities differential, as shown in the Wellington City Council RID on 1 July 2026.

2.1.2 Charges for water supply

Wellington City Council has historically charged rating units within its base differential that are connected to the reticulated water supply, and without a water meter installed, a combination of a fixed charge per rating unit and a rate per dollar of capital value. For commercial, industrial and business rating units without a water meter installed, Wellington City Council has charged a rate per dollar of capital value only.

To comply with legislative requirements, for 2026-27 Tiaki Wai will introduce a fixed charge component and reduce the proportion charged on a capital value basis.

For the 2026-27 financial year, the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA are as follows:

For properties within the **Wellington City Council Base Differential rating category**, to collect 60% of net revenue required for the Water Supply Service activity, by way of either:

- a fixed amount per property and a dollar amount per cubic metre of water used, for properties connected to the Tiaki Wai reticulated water supply that have an operational water meter installed; or
- a fixed amount per property and a charge per dollar of rateable capital value, for properties connected to the Tiaki Wai reticulated water supply without an installed and operational water meter.

For properties in the **Wellington City Council Commercial, Industrial and Business differential rating category**, to collect 40% of the net revenue requirement for Water Supply Service activity, by way of either:

- a fixed amount per property and a dollar amount per cubic metre of water used, for properties connected to the Tiaki Wai reticulated water supply with an operational water meter installed; or

- a fixed amount per property and a charge per dollar of rateable capital value, for properties connected to the Tiaki Wai reticulated water supply without an operational water meter installed.

The volumetric charge per cubic metre of water is set at a level that recovers 78% of the Wellington City commercial, industry and business sector's 40% share of the funding requirement for water supply services, with the balance of the funding requirement met via a charge per dollar of rateable capital value for non-metered properties.

The volumetric charge for properties in the Base differential rating category with an operational water meter, is set at the same amount per cubic meter and same fixed charge applied to the commercial, industry and business properties with a water meter, with the balance of Base differential 60% share of the total funding requirement met by a fixed administration charge and a charge per dollar of capital value on properties without an operational water meter.

2.1.3 Charges for wastewater services

Wellington City Council has historically charged rating units within its Base differential category that are connected to the wastewater system, a combination of a fixed charge per rating unit and a rate per dollar of capital value. For commercial, industrial and business rating units, Wellington City Council has set a rate per dollar of capital value only.

To comply with legislative requirements for the 2026-27 financial year, Tiaki Wai will introduce a fixed charge component for commercial, industrial and business category wastewater charges and reduce the proportion charged on a capital value basis.

For the 2026-27 financial year charges set by Tiaki Wai under sections 86 to 89 of the LGWSA for properties connected to a Tiaki Wai wastewater system are as follows:

- For properties in the Wellington City Council Base differential category, a fixed amount per property and a charge per dollar of rateable capital value to collect 60% of the net funding requirement for the wastewater services activity.
- For properties in the Wellington City Council Commercial, Industrial and Business differential category, a fixed amount per property and a charge per dollar of rateable capital value to collect 40% of the net funding requirement for the wastewater services activity.

2.1.4 Charges for stormwater services

Wellington City Council has historically collected revenue for stormwater activities through a targeted rate set on an amount per dollar of capital value basis. To comply with legislative requirements for the 2026-27 financial year, Tiaki Wai will introduce a fixed charge per property to collect 10% of the funding requirement and reduce the portion charged on an amount per dollar of capital value basis.

For the 2026-27 financial year the charges set by Tiaki Wai under section 86 to 89 of the LGWSA for properties within the stormwater service zone for Wellington City are as follows:

- For all properties within the stormwater service zone, excluding utility rating units and properties classified within the rural area under Wellington City Council's operative District Plan, a fixed charge per property to collect 10% of the funding requirement.
- For properties within the stormwater service zone that are in the Base differential category, excluding properties classified within the rural area under Wellington City Council's

operative District Plan, a charge per dollar of rateable capital value to collect 69.4% of the funding requirement.

- For properties in the Wellington City Commercial, Industrial and Business differential category, excluding properties classified in the rural area under Wellington City Council's operative District Plan, a charge per dollar of rateable capital value to collect 20.6% of the funding requirement.

2.1.5 Differential charging

Wellington City Council has historically made extensive use of differentials when setting targeted rates for water, wastewater and stormwater. Tiaki Wai will continue with equivalent differentials for the 2026-27 financial year, by setting differentiated charges for Wellington City customers that are equivalent to Wellington City Council targeted rates for the 2025-26 financial year. Wellington City Council's rationale for charging a higher differential to commercial and business properties is based on the following factors:

- There is a large commercial base that comes to Wellington City for work and uses infrastructure. Wellington City Council estimates that on average about 38,000 commuters come into the city each day. Based on this influx of commercial users, it is appropriate that properties within the commercial category, that benefit from this activity and use, contribute an amount that is at a higher level than properties within the residential category.
- Businesses can deduct GST from their rates and deduct rates from their taxable income, which is generally not available to residential ratepayers.
- Reducing or completely removing this differential would have a substantial impact on residential ratepayers within Wellington City.

Tiaki Wai will consider the impact of removing or adjusting differentials for water services as part of the Tiaki Wai 2027-28 Water Services Strategy.

2.2 For customers within the Hutt City Council boundary:

2.2.1 Definitions

Separately Used or Inhabited Part of a Property (SUIP) – any part of the rating unit that is separately used or inhabited by the owner or any other person who has the right to use or inhabit that part by virtue of a tenancy, lease, license or other agreement.

- Note: at a minimum, the land or premises intended to form the SUIP of the rating unit must be capable of actual habitation, or actual use by persons for purposes of conducting a business.
- For the avoidance of doubt, a rating unit that has only one use (i.e. it does not have separate parts or is vacant land) is treated as being one SUIP of a rating unit.

Differentials – categories of property types that are used to set different charges based on capital value.

- For the 2026-27 financial year, Tiaki Wai will rely on the differential categories previously set by Hutt City Council to calculate capital value-based charges for stormwater. For full details

regarding Hutt City Council’s approach to differential rating category definitions, including divisions, refer to Section C of the Hutt City Council Funding Impact Statement for 2026-27.

2.2.2 Charges for Water Supply

Hutt City Council has historically charged rating units with a water connection and without a water meter installed and operational, a fixed amount per SUIP. For rating units with a water meter installed, Hutt City Council has set a fixed charge per property and charged a dollar amount per cubic metre of water used.

Tiaki Wai proposes to continue charging Hutt City customers with a connection to the Tiaki Wai reticulated water system on the same basis for the 2026-27 year.

For the 2026-27 financial year, the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA are as follows:

To collect 83% of the funding requirement:

- A fixed charge per SUIP of a property that is connected to the Tiaki Wai reticulated water supply, where the property does not have a water meter installed.
- A fixed charge per SUIP for a property that is not connected but is able to be serviced by the Tiaki Wai reticulated water supply, which is equal to 50% of the charge applicable to a connected SUIP.
- A fixed charge per property (rating unit) that is connected to the Tiaki Wai reticulated water supply, where the property has a water meter installed to measure the total water consumed; the amount of the fixed charge being equal to the charge applicable to a connected SUIP without a water meter.

To collect 17% of the funding requirement:

- For properties with a water meter installed, a dollar amount per cubic metre of water used, above a daily allowance, cumulatively equivalent value of the annual fixed charge.

2.2.3 Charges for wastewater services

Hutt City Council has historically charged rating units for wastewater services on a fixed charge per SUIP basis, with an additional fixed charge for every second and subsequent water closet or urinal within specific property types. Tiaki Wai proposes to continue to charge on the same basis for the 2026-27 financial year.

For the 2026-27 financial year, the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA are as follows:

- For residential properties, a fixed charge per SUIP (equivalent to a single pan charge) for a property that is connected to the Tiaki Wai wastewater system.
- For commercial properties in the Hutt City Council Commercial Central, Commercial Suburban and Utility Network categories, a fixed charge for the first pan (water closet or urinal) and an additional fixed charge equal to 50% of the standard charge for the second and every subsequent water closet or urinal connected to the Tiaki Wai wastewater system, with a maximum of 200 pans charged on a single property.
- Qualifying community, sporting and other not-for-profit organisations will be charged for a maximum of 2 pans.

- For qualifying schools and other educational institutions, specific wastewater charges linked to water consumption will apply, so that charges are to equivalent one pan for each 200m³ of water in used, calculated based on metered water consumption in the financial year immediately prior.

2.2.4 Charges for stormwater services

Hutt City Council has historically collected rates for stormwater, as part of its General Rate, calculated based on a rate per dollar of capital value. For 2026-27 Tiaki Wai will charge for stormwater using a combination of a fixed charge per SUIP to collect 10% of the funding requirement, and a charge per dollar of capital value using Hutt City Council's rating differential categories, to collect 90% of the funding requirement.

For the 2026-27 financial year, the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA for properties included in a Tiaki Wai stormwater service zone are as follows:

- A fixed charge per SUIP to collect 10% of the funding requirement.
- For properties within specific Hutt City Council rating categories that are within a Tiaki Wai stormwater service zone, a rate per dollar of capital value; with contributing percentages as follows from each differential category to collect 90% of the funding requirement:
 - Residential 65%
 - Commercial Central 8%
 - Commercial Suburban 27%
- For the smaller categories as defined in Hutt City Council's funding policy, a standard differential multiplier will be applied:
 - Community Facilities 1: Not-for-profit community, sporting, recreational, and charitable organisations that own and occupy land used exclusively or principally for community, sporting or recreation purposes, a charge 1.0 times that applicable to the Residential differential category.
 - Community Facilities 2: Land occupied by not-for-profit organisations that either use the land for non-trading purposes for the benefit of the community or would qualify as 50% non-rateable if the organisation did not have a liquor licence, a charge 0.50 times that applicable to the Residential differential category.
 - Community Facilities 3: Not-for-profit community groups or organisations whose primary purpose is to address the needs of adult members for entertainment and social interaction, and which engage in recreational, sporting welfare or community purposes as a secondary purpose, a charge 2.344 times that applicable to the Residential differential category.

2.3 For customers within the Porirua City Council boundary:

2.3.1 Definitions

Separately Used or Inhabited Part of a Property (SUIP) – any part of the rating unit that is separately used or inhabited by the owner or any other person who has the right to use or inhabit that part by virtue of a tenancy, lease, licence or other agreement.

- Note: at a minimum, the land or premises intended to form the SUIP of the rating unit must be capable of actual habitation, or actual use.
- For the avoidance of doubt, a rating unit that has only one use (i.e. it does not have separate parts or is vacant land) is treated as being one separately inhabited part.

Differentials – categories of property types that are used to set different charges based on capital value.

- For the 2026-27 financial year, Tiaki Wai will rely on the differential categories set by Porirua City Council to calculate capital value-based charges for stormwater. For full details regarding Porirua City Council's approach to differential rating category definitions, including divisions, refer to the Porirua City Council Funding Impact Statement for 2026-27.

2.3.2 Charges for water supply

Porirua City Council has historically set a targeted rate for water supply for rating units without a water meter based on a fixed amount per SUIP of a rating unit connected to the water supply system. Where any property is not connected, but able to be serviced by the water supply system, an amount of 50% of the connected fixed amount is charged.

Volumetric charges apply to rating units that are classed as receiving an extraordinary water supply, as defined by the Porirua City Council Water Bylaw. These properties are charged a dollar amount per cubic metre of water used. Tiaki Wai proposes to continue charging Porirua City water customers on this basis for the 2026-27 financial year.

Porirua City Council has also funded a small portion of its drinking water supply activity through the general rate, which is inconsistent with other shareholding Councils. Continuing this approach would require Tiaki Wai to introduce a new capital value-based charge specifically for water supply in Porirua. To avoid this, for the 2026-27 financial year Tiaki Wai will set all water supply charges based on either a fixed amount per SUIP or per property; or via a volumetric charge per cubic metre of water used.

For the 2026-2027 financial year the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA are as follows:

- Fixed charges to collect 85% of the water supply funding requirement:
- A fixed charge per SUIP for a property that is connected to the Tiaki Wai reticulated water supply, without a water meter (excluding properties eligible for the Porirua Business Park Small Unit Rating Package).
- A fixed charge per property, without a water meter, for properties eligible for the Porirua Business Park Small Unit Rating Package that is equal to 50% of the per SUIP charge.
- A fixed charge per SUIP on a property that is not connected but is able to be serviced by the Tiaki Wai reticulated water supply, that is equal to 50% of the fixed charge applicable to a connected SUIP.

- For properties connected to the Tiaki Wai reticulated water supply and within Scheme 1, 2 or 3 as defined below and with a water meter installed, a dollar amount per cubic metre of water used to collect 15% of the water supply funding requirement.
 - **Scheme 1:** Those properties in the Judgeford area that have a water meter installed and are supplied directly from the (GWRC) bulk supply line.
 - **Scheme 2:** Those properties that have a water meter installed and are supplied via the Porirua City reservoir.
 - **Scheme 3:** Properties, other than those in Scheme 1 or 2, that have a meter installed and are connected to the Tiaki Wai reticulated water supply,

2.3.3 Charges for wastewater services

Porirua City Council has historically funded its wastewater activity based on a fixed amount per WC and/or urinal; and for a select group of properties, a fixed charge per property. A small portion of its wastewater activity has been funded through the general rate, which is inconsistent with other shareholding Councils. Continuing this approach would require Tiaki Wai to introduce a new capital value-based charge specifically for wastewater in Porirua.

To avoid this, it is proposed that for the 2026-27 financial year Tiaki Wai will set all wastewater charges based on either a fixed amount per SUIP or per property.

For the 2026-27 financial year, the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA are as follows:

- A fixed charge for each pan (water closet or urinal) connected directly or through a private drain to the Tiaki Wai wastewater system. For the purposes of this charge, all properties used exclusively or principally as a residence of not more than one household shall be deemed to have not more than one water closet or urinal.
- A fixed charge per property for properties eligible for the Porirua Business Park Small Unit Rating Package that is equal to 50% of the standard water closet or urinal fixed charge.
- Specific differentials will apply to qualifying properties used for not-for-profit community, sporting and recreational purposes, generally consistent with the previous remission applied by Porirua City Council. Reduced charge will be applied to qualifying properties, as follows: Educational institutions a 75% reduction, community and sporting an 80% reduction and religious uses a 90% reduction from the charges that would otherwise apply.

2.3.4 Charges for stormwater services

Porirua City Council has historically collected rates for stormwater as part of its General Rate, calculated based on a rate per dollar of capital value. For 2026-27 Tiaki Wai will charge for stormwater using a combination of a fixed charge per SUIP to collect 10% of the funding requirement and a per dollar of capital value charge using Porirua City Council's rating differential categories, to collect 90% of the funding requirement.

For the year 2026-27 the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA for properties included in a Tiaki Wai stormwater service zone are as follows:

- A fixed charge per SUIP to collect 10% of the funding requirement.
- For properties in the Porirua City Council Residential differential category, excluding properties classified in the rural area under Porirua City Council's operative District Plan: a charge per dollar of rateable capital value to collect 67.5% of the funding requirement.
- For properties in Porirua City Council other than those in the Residential differential category, for the balance of the funding requirement as follows:
 - Group 13 – Business: a charge 3.1 times that applicable to the Residential differential category.
 - Group 14 – Business Park – Small Unit Rating Package: a charge 2.0 times that applicable to the Residential differential category.
 - Group 15 – Motels: a charge 1.42 times that applicable to the Residential differential category.
 - Group 16 – Shopping plazas: a charge 3.1 times that applicable to the Residential differential category.
 - Group 17 – Vacant land/derelict buildings: a charge 4.5 times that applicable to the Residential differential category.

For full details regarding the Porirua City Council approach to rating category definitions, refer to Porirua City Council's Funding Impact Statement for 2026-27.

2.4 For customers within the Upper Hutt City Council boundary:

2.4.1 Definitions

Separately Used or Inhabited Part of a Property (SUIP) – any part of the rating unit that is separately inhabited or used by the owner or inhabited or used by any other person other than an owner by tenancy or other agreement.

- Note for the avoidance of doubt, where an owner occupies the entirety of a rating unit, or tenants the entirety of a rating unit, there will only be one SUIP.
- For further detail on assessment and determination of SUIP refer to the Upper Hutt City Council Long-term Plan.

Differentials – categories of property types that are used to set different charges based on capital value.

- For the 2026-27 financial year, Tiaki Wai will rely on the differential categories set by Upper Hutt City Council to calculate capital value-based charges for a portion of the water supply and stormwater funding requirement. For full details regarding Upper City Council's approach to differential rating category definitions, refer to the Hutt City Council Draft Funding Impact Statement for 2026-27.

2.4.2 Charges for water supply services

Upper Hutt City Council has historically rated for 20% of the net funding requirement based on a rate per dollar of rateable capital on rating units connected to the reticulated water supply. A rate equal to 50% of the full-service rate has been applied to property that is not connected but is within 100m of the water network.

60% of the funding requirement has been based on a fixed charge for every connected SUIP, on rating units connected to the reticulated water supply without a water meter; or a fixed charge per SUIP on rating units connected to the reticulated water supply with a water meter to measure water consumption; or a rate equal to 50% of the per SUIP full-service rate applied to property than is not connected but is within 100m of the water network.

The remaining 20% of the funding requirement is collected via a consumption charge and a fixed charge on properties connected to the reticulated water supply with a water meter installed and authorised by the Upper Hutt City Council Water Services Bylaw. The consumption charge applied above a daily allowance equivalent to 228 cubic meters of annual consumption; charged on a dollar amount per cubic metre of water used.

Tiaki Wai proposes to continue charging Upper Hutt City customers on this basis for the 2026-27 year, with a reduction in the capital value based charge to 16% of the net funding requirement with an equivalent proportional increase in fixed per connected SUIP.

For the 2026-2027 financial year, the charges set by Tiaki Wai under sections 86 to 89 of the LGWSA are as follows:

- A fixed charge per SUIP for a property that is connected to the Tiaki Wai reticulated water supply.
- An amount per dollar of rateable capital value for each property that is connected to the Tiaki Wai reticulated water supply to collect 16% of the funding requirement, except for property owned by the Ministry of Defence, which is charged based on an amount per dollar of capital value, equal to the amount that would have been chargeable if the property had been charged based on land value. This is consistent with the previous application by Upper Hutt City Council under the Local Government Rating Act (LGRA).
- A charge per cubic metre of water used by a property that is connected to the Tiaki Wai reticulated water supply, with a water meter installed, after providing for a daily allowance equivalent to 228 cubic meters of annual water use.
- A fixed charge per SUIP for a property that is not connected but is able to be serviced by the Tiaki Wai reticulated water supply, equal to 50% of the fixed charge applicable to a connected SUIP.
- An amount per dollar of rateable capital value for each property that is not connected to the Tiaki Wai reticulated water supply but is able to be connected (serviceable and within 100m of the water network); equal to 50% of the capital value charge that applies to connected property.
- Qualifying properties that are considered 50% non-rateable under Schedule 1 of the LGRA, without a water meter installed, will receive a 30% reduction in the charges that would otherwise apply.

2.4.3 Charges for wastewater services

Upper Hutt City Council has historically collected rates for wastewater services based on a fixed charge per water closet or urinal. Tiaki Wai proposes to continue charging Upper Hutt City water customers on this basis for the 2026-27 year.

For the 2026-27 financial year, the charges set by Tiaki Wai under section 86 to 89 of the LGWSA are as follows:

- A fixed charge for each water closet or urinal on a property connected directly or through a private drain to the Tiaki Wai wastewater system and for every second pan thereafter (an odd number of pans being rounded down). A property used exclusively as a residence for one household is deemed to have not more than one pan or urinal.
- For qualifying properties classified as 50% non-rateable under the LGRA, a 30% reduction in the wastewater charges that would otherwise apply, consistent with the previous remissions policy applied by Upper Hutt City Council.
- For schools, the lesser of:
 - the number of pans and urinals as if the school was a non-residential property.
 - an amount calculated based on the number of cubic metres used per annum above 228 cubic metres (being an estimate of a standard residential unit's annual usage).

2.4.4 Charges for stormwater services

Upper Hutt City Council has historically rated for stormwater activities by setting a targeted rate on an amount per dollar of capital value basis. To comply with legislative requirements for 2026-27, Tiaki Wai will introduce a fixed charge per property to collect 10% of the funding requirement and reduce the portion charged on an amount per dollar of capital value basis.

For the 2026-27 financial year, the charges set by Tiaki Wai under section 86 to 89 of the LGWSA for properties included in a Tiaki Wai stormwater service zone are as follows:

- For all properties, excluding utility rating units and properties classified within the Upper Urban Drainage District; a fixed charge per property to collect 10% of the funding requirement.
- For properties in the stormwater service zone incorporating the Upper Hutt Urban Drainage District within all categories, excluding those specified below, a charge per dollar of rateable capital value to collect 78% of the funding requirement.
- For properties in the stormwater service zone incorporating the Upper Hutt Urban Drainage District within the Business category, a charge per dollar of rateable capital value 1.4 times the charge applied to other categories.
- For properties owned by the Ministry of Defence, an amount per dollar of rateable capital value 0.91 times the charge applied to other categories, equal to the amount that would have been chargeable if the property had been charged based on land value. For qualifying properties classified as 50% non-rateable under the LGRA, a 30% reduction in the stormwater charges that would otherwise apply, consistent with the previous remissions policy applied by Upper Hutt City Council.

3 Fees and charges schedule

The fees and charges stated within this schedule are set for 2026/27 and are effective from 1 July 2026.

Fees and charges have been updated from those incorporated in the Draft Pricing Policy published in March 2026 for a range of factors including:

- changes to the funding requirement following finalisation of 2026/27 expenditure budgets
- updates of Councils' rating information database (RID) information, including changes to reflect latest property valuations
- clarification of differential charges that will apply instead of remissions that were previously applied by Councils
- amendments to Trade Waste and Connection Fees and Other Service Charges, to consolidate and harmonise charges across Council areas where a comparable service is provided, as signaled in the Draft Pricing Policy schedules.

3.1 General Charges

All charges are quoted inclusive of Goods and Services Tax (GST).

3.1.1 2026-2027 Charges summary – Properties/customers within the Wellington City Council boundary:

Category	Factor basis	Charging basis	Factor	Charge incl. GST (\$)	Revenue requirement incl. GST (\$'000s)
Water supply charges					
Base (incorporating residential customers)	Fixed amount per property	Base differential per connection status without a water meter	63,401 properties	\$442.00 per property	\$28,023
	Capital Value	Base differential per connection status without a water meter	\$64,647,218,200 (CV)	\$0.00067964 per \$CV	\$43,937
Base	Fixed amount per meter	Base differential per connection status with a water meter	628 meters	\$359.21 per meter	\$226
	Consumption unit charge	Base differential per connection status with a water meter	222,600m ³	\$7.79 per m ³	\$1,734
Commercial, Industrial & Business	Fixed amount per property	Base differential per connection status without a water meter	644 properties	\$1,016.75 per property	\$655
	Capital Value	Commercial, Industrial & Business differential per connection status without a water meter	\$755,093,000 (CV)	\$0.00780448 per \$CV	\$5,893
Commercial, Industrial & Business	Fixed amount per meter	Commercial, Industrial & Business differential per connection status with a water meter	3,164 meters	\$359.21 per meter	\$1,137
	Consumption unit charge	Special users exceeding 500,000 m ³ per annum	675,000 m ³	\$4.75 per m ³	\$3,206
	Consumption unit charge	Other Commercial, Industrial & Business differential per connection status with a water meter	4,931,000 m ³	\$7.79 per m ³	\$38,412
Total water supply charges					\$123,223
Wastewater charges					
Base	Fixed amount / property	Base differential per connection status	73,153 properties	\$203.89 per property	\$14,915
	Capital Value	Base differential per connection status	\$78,135,146,700 (CV)	\$0.00063459 per \$CV	\$49,584
Commercial, Industrial & Business	Fixed amount per property	Commercial, Industrial & Business differential per connection status	3,846 properties	\$1,134.20 per property	\$4,362
	Capital Value	Commercial, Industrial & Business differential per connection status	\$14,123,244,000	\$0.00273571 per \$CV	\$38,637
Total wastewater charges					\$107,498
Stormwater charges					
Base	Fixed amount per property	Base differential within serviced stormwater zone	76,546	\$67.39 per property	\$5,158
	Capital Value	Base differential within serviced stormwater zone	\$73,114,773,350 (CV)	\$0.00052241 per \$CV	\$38,196
Commercial, Industrial & Business	Fixed amount per property	Commercial, Industrial, and Business differential within serviced stormwater zone	5,101	\$67.39 per property	\$344
	Capital Value	Commercial, Industrial & Business differential within serviced stormwater zone	\$14,731,690,950 (CV)	\$0.00076842 per \$CV	\$11,320
Total stormwater charges					\$55,018
Total Wellington City revenue requirement (including GST)					\$285,739

3.1.2 2026-2027 Charges summary – Properties/customers within the Hutt City Council boundary:

Category	Factor basis	Charging basis	Factor	Charge incl. GST (\$)	Revenue requirement incl. GST (\$000s)
Water supply charges					
Connected, without water meter	Fixed amount per SUIP	Connected to water supply, without a water meter	42,533 SUIPs	\$1,000.00 Per SUIP	\$42,533
Able to be connected	Fixed amount per SUIP	Not connected, but able to be connected to water supply at 50% of connected		\$500.00 Per SUIP	
Connected with water meter	Fixed amount per rating unit	Connected to water supply with a water meter	2,536 rating units	\$1,000.00 per rating unit	\$2,536
	Consumption unit charge	Connected to water supply with a water meter for usage above 187m ³ per connected rating unit.	1,725,420 m ³	\$5.35 per m ³	\$9,231
Total water supply charges					\$54,300
Wastewater charges					
Connected to system	Fixed amount per SUIP	Connected to Wastewater system	42,423 SUIPs	\$1,014.00 per SUIP	\$43,017
Commercial properties connected to system	Fixed amount per WC	Commercial 2nd and every additional water closet or urinal	9,387 chargeable WCs	\$507.00 per WC	\$4,759
Total wastewater charges					\$47,776
Stormwater charges					
Serviced	Fixed amount per SUIP	Urban – within serviced stormwater zone	44,733 SUIPs	\$41.00 per SUIP	\$1,834
Residential	Capital Value	Residential – within serviced stormwater zone	\$29,239,083,500 (CV)	\$0.00036509 per \$CV	\$10,675
Commercial	Capital Value	Commercial Central – within serviced stormwater zone	\$1,037,338,000 (CV)	\$0.00128928 per \$CV	\$1,337
	Capital Value	Commercial Suburban – within serviced stormwater zone	\$4,335,533,000 (CV)	\$0.00102439 per \$CV	\$4,441
Community Facilities	Capital Value	Community Facilities 1 – within serviced stormwater zone	\$31,047,050 (CV)	\$0.00036509 Per \$CV	\$11
	Capital Value	Community Facilities 2 – within serviced stormwater zone	\$140,667,000 (CV)	\$0.00018254 per \$CV	\$26
	Capital Value	Community Facilities 3 – within serviced stormwater zone	\$23,930,000 (CV)	\$0.00085576 per \$CV	\$20
Total stormwater charges					\$18,345
Total Hutt City revenue requirement (including GST)					\$120,421

3.1.3 2026-2027 Charges summary – Properties/customers within the Porirua City Council boundary:

Category	Factor basis	Charging basis	Factor	Charge incl. GST (\$)	Revenue requirement incl. GST (\$'000s)
Water supply charges					
Connected, without water meter	Fixed amount per SUIP	Connected to water supply, without a water meter (excluding Business Park Small Units)	20,195 SUIPs	\$912.66 per SUIP	\$18,431
Connected without water meter	Fixed amount per property	Connected to water supply, without a water meter eligible for Business Park Small Unit Rating Package (BPSURP)	68 properties	\$456.33 per property	\$31
Able to be connected	Fixed amount per SUIP	Not connected, but able to be connected to water supply	938 SUIPs	\$456.33 per SUIP	\$428
Volumetric charging via water meter	Dollar amount per m ³	Connected to a water meter	717,500 m ³	\$4.63 per m ³	\$3,322
Total water supply charges					\$22,212
Wastewater charges					
Connected to wastewater system	Fixed amount per WC	Connected to Wastewater system (excluding BSURP)	24,438 WCs	\$1,134.06 per WC	\$27,714
	Fixed amount per property	Connected to wastewater system eligible for Business Park Small Unit Rating Package	68 properties	\$567.03 per property	\$39
	Fixed amount per WC	Connected to wastewater system eligible for Community/Sporting differential	232 WCs	\$226.81 per WC	\$53
	Fixed amount per WC	Connected to wastewater system eligible for Education differential	964 WCs	\$283.51 per WC	\$273
	Fixed amount per WC	Connected to wastewater system eligible for Religious Organisation differential	207 WCs	\$113.40 per WC	\$23
Total wastewater charges					\$28,102
Stormwater charges					
Connected	Fixed amount per SUIP	Urban connected to Stormwater	22,155 SUIPs	\$25.10 per SUIP	\$556
Residential Serviced	Capital Value	Base differential within serviced stormwater zone	\$15,658,962,000 (CV)	\$0.00023971 per \$CV	\$3,754
Business Serviced	Capital Value	Business differential within serviced stormwater zone	\$1,422,739,000 (CV)	\$0.00074309 per \$CV	\$1,057
Business Serviced	Capital Value	Business Park Small Unit within serviced stormwater zone	\$19,430,000 (CV)	\$0.00047941 per \$CV	\$9
Business Serviced	Capital Value	Motels within serviced stormwater zone	\$20,260,000 (CV)	\$0.00034038 per \$CV	\$7
Shopping Plazas Serviced	Capital Value	Shopping Plaza within serviced stormwater zone	\$224,085,000 (CV)	\$0.00074309 per \$CV	\$167
Vacant/Derelict Land Serviced	Capital Value	Vacant/Derelict Land within serviced stormwater zone	\$1,041,000 (CV)	\$0.00107868 per \$CV	\$1
Total stormwater charges					\$5,551
Total Porirua City revenue requirement (including GST)					\$55,865

3.1.4 2026-2027 Charges summary – Properties/customers within the Upper Hutt City Council boundary:

Category	Factor basis	Charging basis	Factor	Charge incl. GST (\$)	Revenue requirement incl. GST (\$000s)
Water supply charges					
Connected, without water meter	Fixed amount per SUIP	Connected to water supply, without a water meter	18,579 SUIPs	\$771.00 per SUIP	\$14,324
Able to be connected	Fixed amount per SUIP	Not connected, but able to be connected to water supply		\$385.50 per SUIP	
Connected with a water meter	Fixed amount per SUIP	Connected to water supply with a water meter		\$771.00 per SUIP	
Connected, with a water meter	\$ per cubic metre	Connected to water supply, with a water meter, for usage above 228 cubic metres	626,502 m ³	\$3.37 per m ³	\$2,111
Property value	Capital Value	Connected to water supply	\$13,170,787,700 (CV)	\$0.00023480 per \$CV	\$3,093
	Capital Value	Defence – connected	\$132,498,000 (CV)	\$0.00021370 per \$CV	\$28
	Capital Value	Not connected, but able to be connected to water supply	\$200,475,000 (CV)	\$0.00011740 per \$CV	\$24
Total water supply charges					\$19,580
Wastewater charges					
Connected to wastewater system	Fixed amount per water closet	Connected to wastewater system	20,087 WCs	\$770.56 per WC	\$15,478
Total wastewater charges					\$15,478
Stormwater charges					
Standard Serviced (incorporating residential & other serviced)	Capital Value	Within serviced stormwater zone	\$11,962,083,150 (CV)	\$0.00030947 per \$CV	\$3,702
Defence Serviced	Capital Value	Within serviced stormwater zone	\$132,603,000 (CV)	\$0.00028162 per \$CV	\$37
Business Serviced	Capital Value	Within serviced stormwater zone	\$1,266,642,450 (CV)	\$0.00043326 per \$CV	\$549
Fixed charge	Fixed amount per property	Within serviced stormwater zone	16,751 properties	\$28.44 per property	\$476
Total stormwater charges					\$4,764
Total Upper Hutt City revenue requirement (including GST)					\$39,822

3.2 Trade waste charges

Trade waste charges set under the Trade Waste Bylaws and associated charges policies of Wellington City Council (WCC), Hutt City Council (HCC), Upper Hutt City Council (UHCC) and Porirua City Council (PCC). All charges are quoted inclusive of Goods and Services Tax (GST). For the 2026-27 year, Tiaki Wai will administer Trade Waste Bylaws under delegation from each shareholding council.

Charges vary between council boundaries depending on conditions, requirements and other factors related to each bylaw. All charges are stated inclusive of GST.

3.2.1 Trade waste consent fees

Fee Type	Description	Upper Hutt City	Hutt City	Wellington City	Porirua City
Application Fee	Initial trade waste application	\$113.00	\$113.00	\$254.00	\$301.00
Annual Consent Fee	Class 1 – High Risk	\$1,951.00	\$1,951.00	\$2,537.00	\$2,998.00
Annual Consent Fee	Class 2 – Moderate Risk	\$991.00	\$991.00	\$1,268.00	\$1,494.00
Annual Consent Fee	Class 3 – Low Risk (including Grease Converters)	\$549.00	\$549.00	\$446.00	\$501.00
Annual Consent Fee	Class 4 – Minimal Risk (includes Grease Traps)	\$298.00	\$298.00	\$183.00	\$218.00
Annual Consent Fee	Class 5 – Minimal Risk / Low Flow / Shared Trap per Premise	\$144.00	\$144.00	\$94.00	–
Conditional surcharge	Conditional consent required	\$190.00	\$190.00	–	–
Penalty Fee	Late payment fee	\$118.00	\$118.00	\$118.00	\$118.00
Time-based Fee	Additional inspection time (per hour)	\$178.00	\$178.00	\$178.00	\$178.00
Breach of Consent Fee	Fee associated with breach of consent conditions	\$178.00	\$178.00	\$178.00	\$178.00

3.2.2 Volumetric trade waste charges

Volumetric charges 2026-2027 (no volumetric charging for Porirua City)	
Hutt City and Upper Hutt City	Wellington City
Volumetric charge – Flow \$0.62 per m ³	Volumetric charge – Flow 100m ³ per day \$0.46 per m ³
Suspended Solids charge \$1.34 per kg	Volumetric charge – Flow 100 – 7,000m ³ per day \$0.21 per m ³
COD (Chemical oxygen demand) \$0.46 per kg	Volumetric charge – Flow above 7,000m ³ /day \$1.41 per m ³
	Suspended Solids charge up to 1.575kg per day \$0.47 per m ³
	Suspended Solids charge above 1.575kg per day \$0.84 per m ³
	BOD (Biochemical oxygen demand) charge up to 3.15kg per day \$0.48 per m ³
	BOD (Biochemical oxygen demand) charge above 3.15kg per day \$1.07 per m ³

Note the approach to measurement of volumetric trade waste to set charges varies between councils:

- Biochemical Oxygen Demand (BOD) measures how much oxygen microorganisms need to break down biodegradable organic matter in water.
- Chemical Oxygen Demand (COD) measures the total oxygen needed to chemically oxidize all organic and inorganic substances in water.

Porirua City Council does not currently set volumetric trade waste charges under their Trade Waste Bylaw.

3.3 Connection and other service charges

Proposed connection and service charges have historically varied across shareholding council boundaries. Differences occurred due to:

- Conditions, requirements and other factors related to each Council's Water Services Bylaw.
- Differentiated services or levels of service provided by shareholding councils.

Where applicable and not restricted by individual Council Water Services Bylaws, finalised charges for 2026/27 have been consolidated and harmonised to reflect where services provided by Tiaki Wai will be comparable across Council boundaries.

All charges are stated inclusive of GST.

Service	Upper Hutt City	Hutt City	Wellington City	Porirua City
Water Connection	<p>A standard application to connect to Tiaki Wai networks generally comprises the following fees:</p> <ul style="list-style-type: none"> • An application fee (to administer a new connection application) • Fee for Tiaki Wai to approve and supervise the connection • Water shutoff fee to enable the connection (if required) • Installation costs are paid directly to an approved contractor. 			
Water Connection Application Fee (per connection)	\$149.00	\$149.00	\$149.00	\$149.00
Water Shutoff Fee (if required)	\$670.00	\$670.00	\$670.00	\$670.00
<p>The cost of water shutoff to allow for installation or disconnection of a service pipe.</p>				
Water Service Fee (per connection)	\$153.00	\$153.00	\$153.00	\$153.00
<p>The cost of Tiaki Wai approval and supervision necessary to affect the connection.</p>				
Water Connection Installation	<p>The customer shall engage and pay an approved contractor to supply, install and make the connection to the main water supply network.</p>			
Termination of Water Supply	<p>The customer shall engage an approved plumber or contractor for the removal of a meter / disconnection / termination of the water supply.</p> <p>The water shutoff fee may also be applicable.</p>			
Water Meters				
Water Meter Application Fee (per meter)	\$65.00	\$65.00	\$65.00	\$65.00
Water Meter Installation	<ul style="list-style-type: none"> • The customer shall engage an approved plumber or contractor to supply and install the meter, and the installation must comply with Tiaki Wai requirements. • An independent test certificate for the meter may be required. 			
Water Meter Reading (outside of quarterly reading)	\$104.00	Included in water service charges		

Service	Upper Hutt City	Hutt City	Wellington City	Porirua City
Temporary Water Supply				
<p>Temporary water supply to industrial and commercial properties connection + disconnection</p> <ul style="list-style-type: none"> The customer shall engage and pay for an approved contractor to connect onto the main or rider main and the connection must comply with Tiaki Wai approval specifications. The water shut off fee may also be applicable. Once the activity is discontinued, the customer shall be required to employ the services of an approved contractor to disconnect the service. Actual water consumed will be charged based on the ordinary water supply cost per m³ (the applicable price will be determined by the relevant shareholding Council area the site is situated in). In case of any event resulting in damage to Tiaki Wai equipment, the costs associated with remediation will be charged at actual cost. 				
Fire Protection				
<p>Fire Protection (Annual) Fee</p> <p>This fee is applicable for properties with a designated separate pipeline for the sole purpose of fire protection.</p> <p>This includes an annual ultrasonic check for leakage, repacking of the Town Supply Valve (TSV) as needed, maintenance of the connection to the TSV, replacement and repainting of the valve box as needed.</p>	\$248.00	\$248.00	\$248.00	\$248.00
Water from Hydrant				
<p>Application for permit to draw water (per application)</p>	\$69.00	\$69.00	\$69.00	\$69.00
<p>Water from hydrant – Per cubic meter (m³)</p>	\$3.37	\$5.35 [^]	\$7.79	\$4.63

Service	Upper Hutt City	Hutt City	Wellington City	Porirua City
Drainage Connection				
Wastewater Connection Application Fee (per connection)	\$149.00	\$149.00	\$149.00	\$149.00
Stormwater Connection Application Fee (per connection)	\$149.00	\$149.00	\$149.00	\$149.00
Drainage Connection Installation	The customer shall engage and pay an approved contractor to supply, install, and make the connection to the main wastewater / stormwater network.			
Additional inspection time – per hour	\$178.00	\$178.00	\$178.00	\$178.00
Application to raise or lower a manhole	Actual cost	Actual cost	Actual cost	Actual cost
Altering or Adding to Public Drainage Network				
Public Drainage Permit – Major Major works include any drainage works with pipes. The cost includes review and approval of engineering plans and design and construction documents, inspections, and administration.	\$400 minimum charge – actual charge determined upon application, subject to project scope and complexity and based on officer time and/or external advice requirements.			
Public Drainage Permit – Minor (per application) Minor works include single manholes, sumps and leads.	\$200.00	\$200.00	\$200.00	\$200.00

^Minimum fee for Water from hydrant \$149.00

Service	Upper Hutt City	Hutt City	Wellington City	Porirua City
Hourly charge out rates				
Planner, Engineer, Advisor or Monitoring Officer	\$260.00	\$260.00	\$260.00	\$260.00
Technician	\$204.00	\$204.00	\$204.00	\$204.00
Administration	\$189.00	\$189.00	\$189.00	\$189.00
External specialist advice	Actual cost	Actual cost	Actual cost	Actual cost
Administration				
Debt collection fee	Third party cost	Third party cost	Third party cost	Third party cost
Photocopying A3/A4 size – up to 20 pages	Free of charge	Free of charge	Free of charge	Free of charge
Photocopying A3/A4 size – over 20 pages (charge per page)	\$0.20	\$0.20	\$0.20	\$0.20
Reproduction of items larger than A3 (case-by-case basis)	As notified on request	As notified on request	As notified on request	As notified on request
Official Information Requests				
Responding to an official information request	All actual and reasonable costs incurred in responding to the request in accordance with the Local Government Official Information and Meetings Act 1987.			
Development Contributions reconsiderations and objections				
Remission, reconsideration, special assessment, and objections deposit fee (covers minimum 2 hours of planner, engineer, or advisor time)	\$520.00	\$520.00	\$520.00	\$520.00
Development Contribution objections	All actual and reasonable costs in accordance with section 136 of the Local Government (Water Services) Act 2025, less any deposit paid.			