

Water services charges in 2026/27

In the 2026/27 financial year, Wellington, Porirua and Hutt Valley property owners will get a water services charges bill for drinking water supply, wastewater and stormwater. This is a change from paying for these services through council rates.

How much will charges be?

Average annual charge for 2026/27 across all four cities will be \$2,390.

This will be different in each city as shown in the table.

 Look up your charges at [tiakiwai.co.nz/billing](https://www.tiakiwai.co.nz/billing)

	Median residential property CV 2026/27	Median annual water services charges
Wellington	\$930,000	\$2,417
Lower Hutt	\$670,000	\$2,300
Porirua	\$760,000	\$2,254
Upper Hutt	\$700,000	\$1,951

How will you be billed?

- Tiaki Wai will send a water services bill in the post or by email, the same as your rates bills. The first bills will be sent in late July/early August.
- Bills are sent three monthly, for around a quarter of the annual charges.
- Those with water meters (mostly non-residential) also get a separate water usage bill.





How can you pay?

- Direct debit, online banking, or over the counter at NZ Post stores that offer bill-payment services. Lower Hutt property owners can use the new online option Payble.

 Find out more at www.tiakiwai.co.nz/billing

How are charges set?

For 2026/27 we are using council systems to calculate water charges – a mix of fixed charges and charges based on capital value (CV). We plan to move to a single region-wide pricing system, where charges are not related to CV and are consistent across the region. We will consult the public before making decisions.

	 Drinking water - no meter	 Drinking water - with a meter	 Wastewater	 Stormwater
Wellington	Fixed charge + CV-based charge	Fixed charge + Charge per m ³ of water use	Fixed charge + CV-based charge	Fixed charge + CV-based charge
Lower Hutt	Fixed charge per separate house or unit	Fixed charge + Charge per m ³ of water use above a daily allowance	Fixed charge per separate house or unit	Fixed charge + CV-based charge
Porirua	Fixed charge per separate house or unit	Charge per m ³ of water use	Fixed charge per toilet (one toilet per residence)	Fixed charge + CV-based charge
Upper Hutt	Fixed charge + CV-based charge	Fixed charge + Charge per m ³ of water use above a daily allowance	Fixed charge per toilet (one toilet per residence)	Fixed charge + CV-based charge